

Join the
IHI Open School
Chapter **YU!**

Why?

- Complete free online courses, established by world-renowned scholars, and earn a certificate!
- Connect with mentors and students from the healthcare industry!
- Get involved in Quality Improvement Projects and Observerships!
- Join a community of over 100 000 students motivated to change our healthcare system for the better!
- Employers, professionals, and graduate schools care! Stand out from other applicants!

Convinced?

- ✓ Become a member on YuConnect:
IHI Open School Chapter YU
- ✓ Keep updated via Facebook:
IHI Open School Chapter YU
- ✓ Contact us: ihi@yorku.ca

Take **FREE** courses now,
and earn a *certificate*!

1. Register @ <http://courses.IHI.org>
2. Begin taking your courses!
3. To earn a certificate, complete 16 required* courses (1 hour to 1.5 hours per course).

*Certificate requirements: PS 101-106; QI 101-106; PFC 101; L 101; MHO 101

PATIENT SAFETY

- ✓ PS 100: Introduction to Patient Safety
- ✓ PS 101: Fundamentals of Patient Safety
- ✓ PS 102: Human Factors and Safety
- ✓ PS 103: Teamwork and Communication
- ✓ PS 104: Root Cause and System Analyses
- ✓ PS 105: Communicating with Patients after Adverse Events
- ✓ PS 106: Introduction to the Culture of Safety

QUALITY IMPROVEMENT

- ✓ QI 101: Fundamentals of Improvement
- ✓ QI 102: The Model for Improvement: Your Engine for Change
- ✓ QI 103: Measuring for Improvement
- ✓ QI 104: Making, Spreading, and Sustaining Improvement: How the Work Gets Done
- ✓ QI 105: The Human Side of Quality Improvement
- ✓ QI 106: Level 100 Tools
- ✓ QI 201: Guide to the IHI Open School QI Practicum

PATIENT AND FAMILY-CENTERED CARE

- ✓ PFC 101: Dignity and Respect

POPULATION HEALTH

- ✓ PH 101: Introduction to Population Health

LEADERSHIP

- ✓ L 101: So you want to be a leader in healthcare?

MANAGING HEALTHCARE OPERATIONS

- ✓ MHO 101: Achieving Breakthrough Quality, Access, & Affordability

ELECTIVE COURSES

- ✓ E PSI: Partnering to Heal: Teaming Up Against Healthcare-Associated Infections

IHI
Open School
Chapter
YU

Because
quality and
safety *aren't*
electives.



That's why we decide to go into healthcare. We become doctors, nurses, pharmacists, dentists, managers, policy advisors, and other healthcare workers because we believe that **every patient deserves the best care.**

Many patients, however, experience harm during encounters with the healthcare system.

Every year in Canada an estimated:

185 000 ADVERSE EVENTS OCCUR, CAUSING

40 000 PATIENT DEATHS, WHILE

70 000 OF ALL ADVERSE EVENTS ARE PREVENTABLE.

It doesn't have to be this way.

The Institute for Healthcare Improvement (IHI) is a non-profit international organization that has committed itself to improving patient care. and to making a difference!

Because too many patients suffer for no good reason.

The IHI Open School is an inter-professional community that gives students the skills to become agents of change in healthcare improvement.

- Skills like: quality improvement, patient safety, teamwork, leadership, and patient-centered care.
- Employers are looking for these skills, and patients expect providers to have them.
- Students in nursing, kinesiology, health administration, policy, and other health professions, or anyone interested in making a difference can think of the Open School as the "other school" - an educational community that's free and open, no matter where you are.

Our Mission:

"To advance healthcare improvement and patient safety competencies in the next generation of health professionals world-wide." - IHI

What is the

IHI Open School Chapter YU?

A face-to-face, inter-professional group, at York University, bringing together students from different health profession programs.

The IHI Open School Chapter YU was founded in 2012. It is a student-run, faculty-mentored organization.

Our goal:

To provide students with the resources to learn about patient safety and quality improvement.



A global network of Chapters!

- Over **538 Chapters** in **57 countries** across the globe!
- Over **100 000 students** registered!
- Over **5000 Certificates** earned!